

Atty. Dkt. No.: 7784-000719

DECLARATION

As a below named inventor, I hereby declare that:

My residence, mailing address and citizenship are as stated below next to my name,

in, recidence, manifest			
an adainal first and it	nal, first and sole inventor bint inventor (if plural nar d and for which a patent is	Des sie listen neina	A) OI THE SUPJOOL
QUALITY OF SE M	RVICE RESOURCE MAN ETHOD FOR MIDDLEW	IAGEMENT APPAR ARE SERVICES	ATUS AND
the specification of whi	ich (check one)		
or ⊠ w	attached hereto. as filed on <u>March 10,</u> 0/797,523.	2004 as Applica	ution Serial No.
identified specification referred to above.	have reviewed and und n, including the claims,	as amended by	any amendment
defined in 37 CFR § information which becand the national or application.	ty to disclose information 1.56, including for contleame available between to PCT International filling	he filing date of the eg date of the co	prior application entinuation-in-part
foreign application(s) international application States of America, list	priority benefits under 35 for patent or inventor's on which designated at leted below and have also in for patent or inventor's filing date before that or	ast one country other dentified below, by a certificate, or any	or than the United checking the box, PCT international
	PRIOR FOREIGN APP	LICATION(S)	
APPN. SERIAL NO.	COUNTRY	DATE FILED (MW/DD/YYYY)	PRIORITY CLAIM Yes No
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I hereby claim the benefit under 35 U.S.C. § 119(e) of any United States provisional application(s) listed below:

PRIOR PROVISIO	NAL APPLICATION(S)	
APPN. SERIAL NO.	DATE FILED (MWDD/YYYY)	

I hereby claim the benefit under 35 U.S.C. § 120 of any United States application(s) listed below:

APPN, SERIAL NO.	DATE FILED (MM/DD/YYYY)	STATUS - PATENTED, PENDING, ABANDONE	
AFFN. SETINE NO.			
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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POWER OF ATTORNEY

I hereby appoint Robert H. Sproule, Reg. No. 30,689; Robert L. Gullette, Reg. No. 26,899; Daniel G. Feder, Reg. No. 37,618; Henry G. Kohlmann, Reg. No. 26,672; Ann K. Galbraith, Reg. No. 33,530; John C. Hammar, Reg. No. 29,928; David J. Clement, Reg. No. 44,082; Harry B. Field, Reg. No. 27,880; James P. Hamley, Reg. No. 28,081; Thomas W. Hennen, Reg. No. 27,798; William C. Anderson, Reg. No. 28,147; Charles T. Silberberg, Reg. No. 26,584; Terje Gudmestad, Reg. No. 32,232; N. Thane Bauz, Reg. No. 41,604; Lawrence W. Nelson, Reg. No. 34,684; Bryan C. Ogden, Reg. No. 25,362; Jeanne Suchodolski, Reg. No. 34,936 of The Boeing Company, 100 North Riverside Plaza, Chicago, Illinois 60606-1596, and Mark D. Elchuk, Reg. No. 33,686 and each principal, attorney of counsel, associate, and employee of Harness, Dickey & Pierce, P.L.C., my attorney with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith.

CORRESPONDENCE ADDRESS

I request the Patent and Trademark Office to direct all correspondence and telephone calls relative to this application to Harness, Dickey & Pierce, P.L.C., P. O. Box 828, Bloomfield Hills, Michigan 48303 (248) 641-1600.

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